

# Our Volunteers

Medicare Rights works with a committed corps of over 180 volunteers who serve in our New York City headquarters and in the field.

Our outstanding volunteer team includes people of all ages with diverse interests, talents and origins. They have backgrounds as health care professionals, lawyers, administrators, teachers, artists and more. Some of our volunteers are retired professionals while others work and contribute their time after business hours.

Volunteers make up more than three quarters of the Medicare Rights workforce. They are integral to our work and to our mission.

*I find helping people maneuver through the maze of Medicare very rewarding. The work is challenging enough to meet my mental exercise quota.*

Richard L., Hotline Volunteer since 2004

## About Medicare Rights

The Medicare Rights Center is a national, nonprofit consumer service organization that works to ensure access to affordable health care for older adults and people with disabilities through counseling and advocacy, educational programs and public policy initiatives. Our offices are located in New York City and Washington, D.C., and through our phone hotlines, internet services, large volunteer network and community programs, we work with clients across the country.

Since 1989, we have helped over one million people with Medicare understand their rights and benefits, navigate the Medicare system and secure the quality care they deserve.

To learn more about volunteer opportunities at Medicare Rights Center, please e-mail us at [volunteer@medicarerights.org](mailto:volunteer@medicarerights.org), call us at 1-800-333-4114, or visit our web site at [www.medicarerights.org](http://www.medicarerights.org).



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New York, New York 10018

Getting Medicare right

# Volunteer!

## at the Medicare Rights Center



Getting Medicare right

# Volunteer Opportunities

Medicare Rights has several volunteer opportunities to meet varied interests and schedules. No prior Medicare knowledge is required, but a desire to learn about Medicare is essential. Volunteers receive comprehensive training and always have access to staff support to perform their role effectively.

## Hotline Counselors

Hotline volunteers counsel people with Medicare and their loved ones over the phone. They inform callers of their rights and help them resolve Medicare problems. Morning, afternoon and evening hotline shifts are available. We are also in need of bilingual volunteers.

## Seniors Out Speaking (SOS)

SOS volunteers present "Medicare Minutes" on a monthly basis to groups of older adults at sites throughout New York City and Westchester County. Following the presentation, volunteers take questions from the audience and make referrals to Medicare Rights Center's hotlines as needed.

*What I find most rewarding about volunteering is learning about health care programs for people with Medicare and sharing that knowledge with others.*

Frank B., SOS and Hotline Volunteer since 2006

*Volunteering on the hotline makes me feel like I'm making a difference in people's lives. It's a wonderful opportunity to do something valuable for others.*

Madeline A., Hotline Volunteer since 2002

## Enrollment Volunteers

Enrollment volunteers screen hotline callers to see if they are eligible for programs that help pay for costs associated with Medicare.

*Every day I feel rewarded by the appreciation clients express to me for the help I provide. I also love working at the Medicare Rights Center because I enjoy the camaraderie with other volunteers and staff as we support one another in assisting our clients.*

Rob M., Enrollment Volunteer since 2006

## Administrative Volunteers

Administrative volunteers perform tasks such as filing, copying, entering data and generally ensuring that Medicare Rights is able to carry out its mission in New York and across the nation.

*By volunteering I am helping to "repair the world." On a personal level volunteering allows me to give back to the community all the wonderful things I have received during my life.*

Sheldon S., Hotline Volunteer since 2010



## Become a Volunteer!

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- E-mail us at [volunteer@medicarerights.org](mailto:volunteer@medicarerights.org)
- Call us at 1-800-333-4114
- Visit us at [www.medicarerights.org](http://www.medicarerights.org)

The Medicare Rights Center is here to help people with Medicare, their caregivers and the professionals who serve them. Volunteers are an integral part of our work. If you are interested in our mission, we want to work with you.

For questions about Medicare, call our hotline 1-800-333-4114 or go to [www.medicareinteractive.org](http://www.medicareinteractive.org).

